Bureau Veritas
Services

BUREAU VERITAS
Move Forward with Confidence

Aviation safety audit

For optimum selection of carriers

BUSINESS CHALLENGE

Tour operators, oil companies, energy suppliers, and other contracting parties charter or solicit the services of carriers operating commercial flights for the transport of their customers, goods, or personnel. Given the risks in terms of liabilities, assessing the safety level of their carriers is a concern and an issue of utmost importance.
In addition, as questions of safety are part of the selection criteria for contracting parties and clients, a growing number of investors (including carriers) seek the opinion of third parties on the safety level of carriers that are subject to investment or acquisition.

SOLUTION

What is an aviation safety audit?
With its vast experience and expertise in this sector, Bureau Veritas is your partner of choice for assessing the safety levels of your carrier or carriers in your investment or acquisition projects.
We have developed methods and tools to assess the safety level of carriers built on the following principles to bring you peace of mind and significant added value:

- Standardised, independent, objective method which can be adapted to your context and your specific needs.
- Standards based on internationally recognised benchmarks (ICAO, EASA, JAA, FAA, etc.).
- Assessment of the ability of carriers to provide the expected levels of quality and safety.
- Investigation and analysis of the carrier's organisation, procedures, and practices covering:
  - The carrier's organisation and status,
  - The regulatory context in which the carrier is developing,
  - Operations (air and ground),
  - Maintenance and airworthiness of operated aircraft.

What are the key benefits?

- Reliance on a service and information to help you make decisions in selecting your carriers.
- Assess the capacity of carriers to satisfy your requirements in terms of safety and quality of services (availability, reliability, punctuality, responsiveness, etc.).
- Define a policy and a standard for assessing the safety level of your carriers.
- Increase safety, prevent and manage risks related to Quality, Health & Safety, Environment, and Social Responsibility.
- Evolve your carrier selection process in order to provide your employees or customers with a better safety guarantee.
- Obtain an independent assessment of the safety level in relation to the expectations of your customers or your ordering parties.

WHY CHOOSE BUREAU VERITAS ?

- More than 80 years of collaboration with companies in the aeronautics and space sector.
- More than 80 years of collaboration with the main civil aviation authorities and organisations.
- Our networks, skills, responsiveness, and ability to mobilise help you optimise your resources and provide you with significant added value.
- Our teams put their expertise at your service and share their know-how.
- Worldwide coverage: Bureau Veritas has 700 offices and laboratories covering more than 140 countries.
- Total independence.

Move Forward with Confidence

OUR APPROACH

Our methodology:

- Defining safety benchmarks in cooperation with our customers.
- Interfacing with carriers to schedule security audits and collecting general information on their organisations, structures, fleets, etc.
- Investigations and analysis of carrier organisation, procedures, and practices covering:
  - Carrier organisation and status,
  - The regulatory contexts in which the carriers are developing,
  - Operations (air and ground),
  - Aviation safety management,
  - Quality,
  - Maintenance and airworthiness of aircraft (including inspections of aircraft and their technical records).
- On-site debriefing to report variances or risks identified as well as the recommendations for addressing them.
- Development and circulation of the audit report, including a ranking or classification of the safety level based on criteria that we have suggested or developed in close collaboration with you.
- A project manager who is your dedicated operational contact person throughout our involvement.

FAQ

What tools do you use to quantify the audit results?

We use a ranking or classification procedure:

- based on criteria for assessing safety levels that we suggest or develop in close collaboration with you,
- based on the levels of non-compliant items identified and the importance and critical nature (in terms of safety) of the audited processes.

Consolidating this data produces an overall safety level for the audited carrier. We have generically defined five safety levels in decreasing order from the "significantly exceeds standard" to "largely below standard". At each of the levels, there are associated recommendations intended to help you makes decisions in the selection of your carriers.

Do you ensure the follow-up of corrective actions?

We ensure the follow-up of corrective actions first by analysing the relevance of the corrective action proposals provided by the audited carrier, then by verifying – on site or through documentation – the implementation of corrective actions.

CLIENT REFERENCES

- Total
- Club Med
- Nouvelles Frontieres
- EDF / GDF
- Schlumberger
- Megatron

OUR OFFICES

- London
- Luxembourg
- Marseille
- Mauricia
- Moscow
- Paris
- Toulouse

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