

Bureau Veritas: Recruiting for tomorrow, today



Marine & Offshore AIMS 3D Solution Support Analyst /Admin, for Asset Integrity Management Services (AIMS), Mumbai

Founded in 1828, what set Bureau Veritas apart from the competition was our new approach to traditional methodology. Today, nearly 200 years later, we continue to strive for innovation and transformation by investing in the best technology, practices, and most importantly, in our people.

As part of Bureau Veritas Strategic Plan, our Marine & Offshore division has engaged a major transformation program to improve internal productivity and client services. Leveraging on digital technologies and operational excellence initiatives, this project is a core part of our Strategic Plan, and we want the best talent in the market to help us achieve our ambitious objectives. This is where you come in!

In particular, we propose a best-in-class Asset Integrity Management solution to the attention of major stakeholders of Offshore & Marine Business lines, in order to help them with the integrity management of their facilities, limitation of business risks associated with accidents and loss of production, and demonstrate so to regulators and management.

This program is been built through a strong partnership with Dassault Systèmes, and combines three areas of features:

A collaborative platform through web-access to optimize intervention campaigns and outputs follow-up

A digital 3D model continuously updated to represent the condition of its physical homologue,

An intelligent indexing system for KPIs reporting and big data analyses

Within this context, Bureau Veritas reinforces the solution support team with an M&O AIMS 3D Solution Support Analyst / Admin, who will be the key point of contact for functional support and basic server administration coming from AIMS3D Support.

Job Description (Dassault Systems 3D Experience (Preferably CATIA, Enovia, Exalead and Composer) Platform functional analyst / admin for support Level 2 & 3):

Function Analyst:

- Analysing and handling the incidents (SR / Defect) of 3D Experience(Preferably CATIA, Enovia, Exalead and Composer) solution and server to find the functional solutions
- 3D Experience Testing, platform readiness, Non Regression Tests(NRT), Defect / Change Request(CR) Testing
- Reproducing the SR's / Defects
- Coordinating with 3rd party vendor for solution support
- Preparation of training and best practices documentation
- User training
- Requirement management for Defects / CRs
- Handle standard SR for P&O and server admin management
- User account and license management
- Analyse, qualify and formalize request for changes when appropriate
- Client PC deployment support

Server Administration:

- Hands on experience of installation, configuration and administration of Websphere, Weblogic, Apache Tomcat and Sun Java
- Analyse the logs for troubleshooting the server issues (3DSpace, 3D Passport, 3D Dashboard and SQL)
- Execute MQL and TCL commands for bulk extract and update
- Execute SQL query for troubleshooting the SQL server

- FCS management
- Exalead cloudview management
- New FCS installation and commissioning
- New 3D Space server installation and commissioning
- Existing server hardware and software upgradation / migration
- Release package or patch package installation in 3D space servers
- User profile creation
- User P&O management
- License monitoring and license file update to DSLS

KPI's:

- Quick TAT for support incidents reported
- End-user satisfaction

Eligibility criteria:

- **BE(Bachelors of Engineering) / B.Tech in any domain**
- **Hands on 3D Experience platform admin support (Preferably 2016x higher)**
- 3- 5 years of experience in CATIA functional skills, acquainted with multi-environment applications support
- Acquainted with engineering / Project Management / CAD-CAM software publisher
- Experience with integration of PLM, ERP (Enovia functional skills is a plus)
- Experience in documenting changes and releases

Other value added skills:

- Excellent communication skills in English – oral and written
- Driven, goal oriented and passionate about delivering on time, with customer satisfaction always a priority
- Ability to understand business need
- Deep thoroughness and rigor
- Advanced analytical skills, good presentation, and ability to communicate / deal with international network
- Problem solving, planning and decision-making
- Facilitate the implementation and acceptance of change
- Be committed to championing best practice, lean approach, and positively supporting business and cultural changes within Operations